

Network and Device Help

Last Modified on 08/10/2025 10:54 am PDT

CLU Network & Device Help

Select a guide below to troubleshoot common WiFi and device connection issues.

✕ How to Connect to WiFi

Step-by-step instructions for joining the CLU wireless network.



✕ Disable Random MAC Address

Turn off MAC randomization to ensure your device registers properly.



✕ Locate Your Device's MAC Address

Find the MAC address on Windows, macOS, iOS, Android, and consoles.



✕ Add a Console to the Network

Register a PlayStation, Xbox, or Switch on CLU's network.



Need Help?

Contact the IT Help Desk:

helpdesk@callutheran.edu

☎ (805) 493-3698