Network and Device Help

CLU Network & Device Help

Select a guide below to troubleshoot common WiFi and device connection issues.

⊠ How to Connect to WiFi

Step-by-step instructions for joining the CLU wireless network.

⊠ Disable Random MAC Address

Turn off MAC randomization to ensure your device registers properly.

⊠ Locate Your Device's MAC Address

Find the MAC address on Windows, macOS, iOS, Android, and consoles.

⊠ Add a Console to the Network

Register a PlayStation, Xbox, or Switch on CLU's network.

Need Help?
Contact the IT Help Desk:
helpdesk@callutheran.edu
☎ (805) 493-3094