Last Modified on 08/10/2025 11:06 am PDT

### **Unable to Connect to WiFi?**

#### Step 1: Connect to the *CLU* Network

Open your device's Wi-Fi settings and select CLU from the list of available networks, then connect.

- Windows/macOS: Click the Wi-Fi icon in the taskbar/menu bar → choose CLU → Connect.
- iOS/Android: Settings → Wi-Fi → tap CLU to join.

Tip: Seeing "No Internet" after connecting is normal until you complete the login in the next steps.

## Step 2: Open Your Browser

Launch your preferred web browser (Chrome, Firefox, Safari, Edge, etc.).









## Step 3: Go to the Login Page

In the address bar, type:

wireless.callutheran.edu

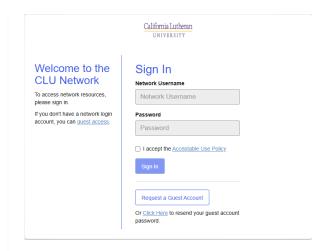


Press **Enter** and you'll be redirected to the wireless login page.

#### Step 4: Sign In

Enter your university **Username** and **Password**.

Check the box for the  $Acceptable\ Use\ Policy$ , then click  $Sign\ In$ .



# Step 5: You're Connected

If you followed the steps correctly, your device should now be connected to Wi-Fi. If not, try the troubleshooting tips below or contact support.

# **Troubleshooting**

- Restart your device and try again.
- Forget the CLU network, then reconnect.
- Ensure you're using your correct campus credentials.
- Try another browser if the login page doesn't appear.

Need Help?

Contact the IT Help Desk:

helpdesk@callutheran.edu

**1** (805) 493-3698