Disabling Random MAC Address

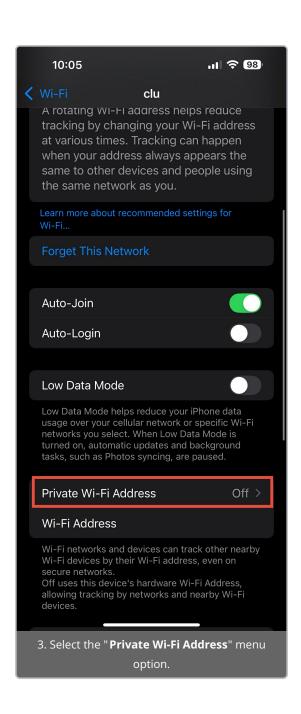
Last Modified on 10/08/2025 8:21 am PDT

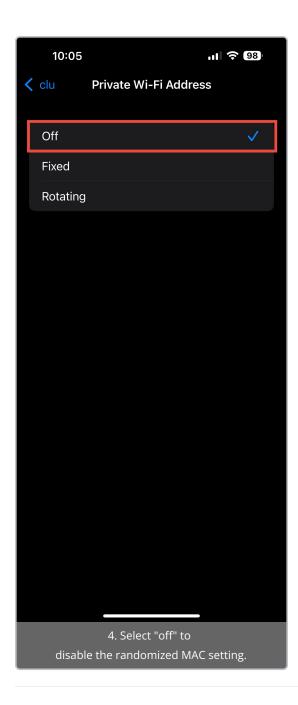
Every device on a network is uniquely identified by its MAC address. To improve privacy, devices can utilize private or random MAC addressing, although this occasionally results in problems connecting to the CLU network. With any network, you can pause or resume using a private MAC address. To activate or deactivate the feature on your devices, follow these steps:

iPhone

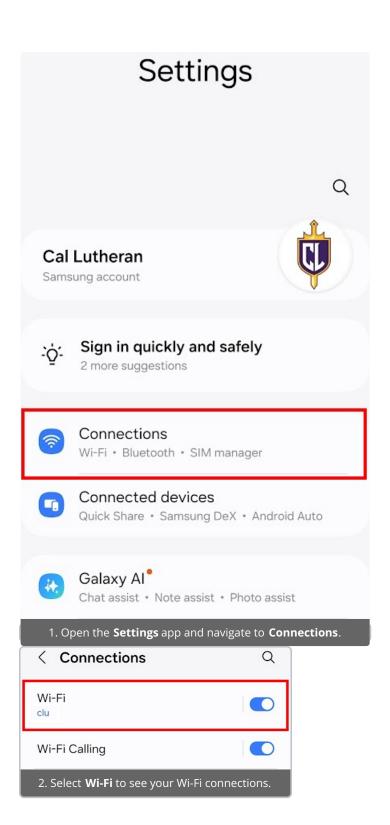


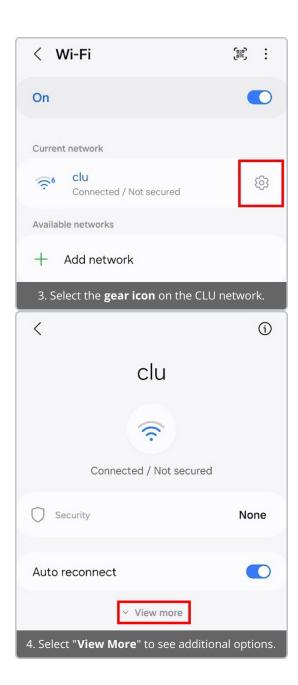


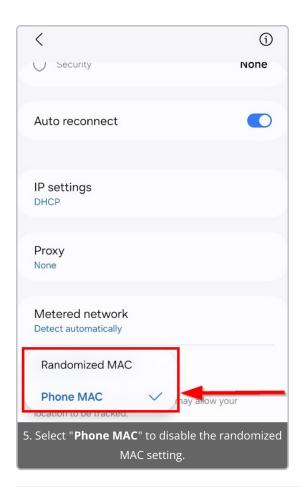




Android

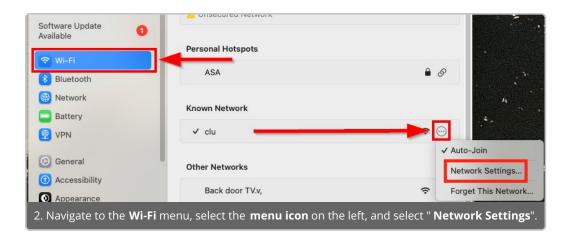


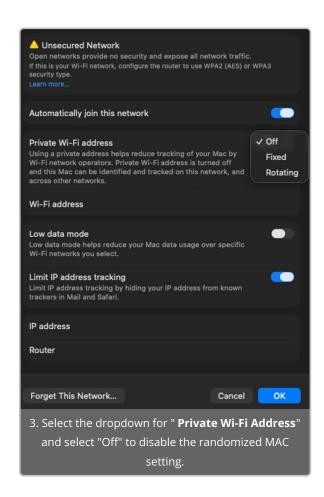




Mac







Windows

