### **Disabling Random MAC Address**

Last Modified on 04/11/2025 9:45 am PDT

Every device on a network is uniquely identified by its MAC address. To improve privacy, devices can utilize private or random MAC addressing, although this occasionally results in problems connecting to the CLU network. With any network, you can pause or resume using a private MAC address. To activate or deactivate the feature on your devices, follow these steps:

#### <u>iPhone</u>

0	9:05 🖪	.11 🗢 97
	Settings	
₽	Airplane Mode	
5	Wi-Fi	clu >
*	Bluetooth	On >
(*1	Cellular	>
ଜ	Personal Hotspot	Off >
C	Battery	>
<b>A</b>	VPN	
Ø	General	1 >
Ċ	Accessibility	>
	Camera	>
	Control Center	>
×	Display & Brightness	>
	Home Screen & App Librar	ry >
C	Search	>
	Siri	>
9	StandBy	>
<b>1</b> . Op	pen the <b>Settings</b> app a <u>nd navi</u>	gate to <b>Wi-<u>Fi</u>.</b>

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Settings	Edit
<b></b>	
Wi-F	ï
Connect to Wi-Fi, view ava manage settings for join nearby hotspots. I	ailable networks, and ning networks and _earn more
Wi-Fi	
✓ Clu Unsecured Network	<del>?</del> (j)
NETWORKS	
Back door TV.v,	<b>≈</b> (i)
NAC	<b>∻</b> (i)
Other	
Ask to Join Networks	Off >
Known networks will be joined known networks are available, manually select a network.	automatically. If no you will have to
2 Select the <b>info icon</b> o	n the CI II network



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<	clu	Private Wi-Fi Addres	S
	Off		
	Fixed		$\checkmark$
	Rotating		
		4. Select " <b>Fixed</b> " to	
	disable	e the randomized MAC	. setting.

### **Android**



< Wi-Fi	(%) :
On	
Current network	
Connected / Not secured	ক্ট
Available networks	
+ Add network	
3. Select the <b>gear icon</b> on the CLU	network.
<	Í
clu	
<b>(</b>	
Connected / Not secured	
Security	None
Auto reconnect	
<ul> <li>View more</li> </ul>	
4. Select " <b>View More</b> " to see additior	nal options.

<	í
U Security	None
Auto reconnect	
IP settings DHCP	
Proxy None	
Metered network Detect automatically	
Randomized MAC	
Phone MAC	ow your
5. Select " <b>Phone MAC</b> " to disable th	ne randomized
MAC setting.	

# <u>Mac</u>

System Settings	Edit	View	W
About This Mac			
System Settings		1 update	B
App Store			
Recent Items			>
Force Quit		236	S
Sleep			
Restart			
Shut Down			
Lock Screen		~#	Q
Log Out Abel Alamillo		<b>☆</b> ¥	Q
1. Open the <b>Syst</b> e	em S	etting	S
app.			

Personal Hotspots  Personal Hotspots  ASA	Software Update 1			
ASA ASA	🗢 Wi-Fi	Personal Hotspots		
🚳 Network	8 Bluetooth	ASA	6	; <sup>,</sup> ,
Kasura Maturak	🛞 Network	Kasun Maturali		J1
Battery	Battery	KNOWN NETWORK		. t. a
VPN	👳 VPN	✓ clu		lain
General     Other Networks     Network Settings	🕗 General	Other Networks	Netw	ork Settings
Accessibility     Back door TVy.     Forget This Network	(1) Accessibility	Back door TV.v.	€ Forg	et This Network
Appearance     Navigate to the Wi-Ei manu select the manu icon on the left and select "Network Settings"	2 Navigato to the Wi-Fi m	any solact the <b>many icon</b> on the	loft and select " Netwo	rk Sattings"

Automatically join this network	Off
Private Wi-Fi address	✓ Fixed
Using a private address helps reduce Wi-Fi network operators. A fixed priv network to track this Mac, but helps other networks.	e tracking of your Mac by vate address allows this reduce tracking across
Wi-Fi address	e6:0b:07:5b:aa:fa
Low data mode Low data mode helps reduce your M networks you select.	ac data usage over specific Wi-Fi
Limit IP address tracking Limit IP address tracking by hiding y trackers in Mail and Safari.	our IP address from known
IP address	10.100.15.235
Router	10.100.1.

## <u>Windows</u>





Addresses" to disable randomized MAC setting.