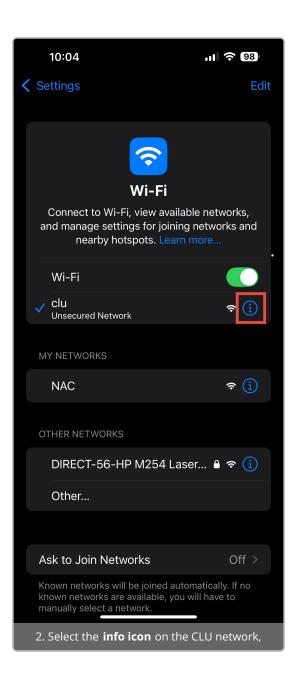
## **Disabling Random MAC Address**

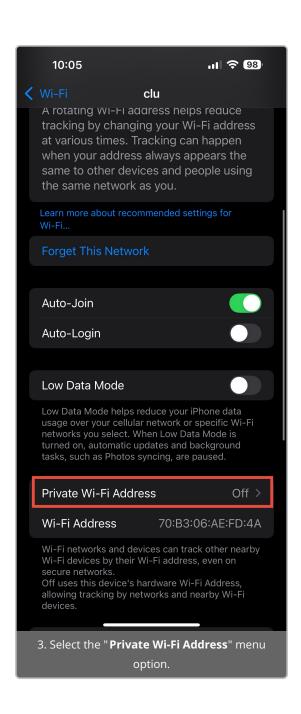
Last Modified on 09/29/2025 11:53 am PDT

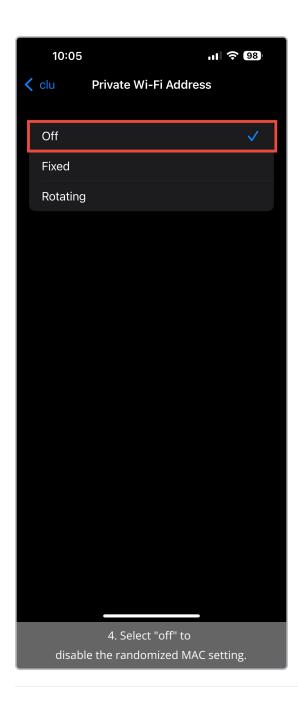
Every device on a network is uniquely identified by its MAC address. To improve privacy, devices can utilize private or random MAC addressing, although this occasionally results in problems connecting to the CLU network. With any network, you can pause or resume using a private MAC address. To activate or deactivate the feature on your devices, follow these steps:

### **iPhone**

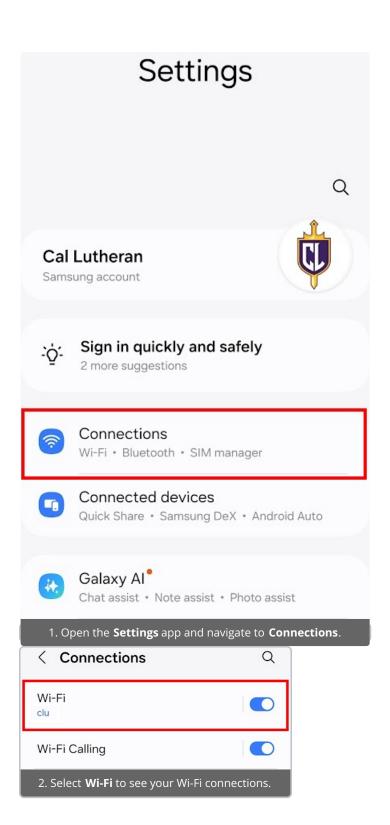


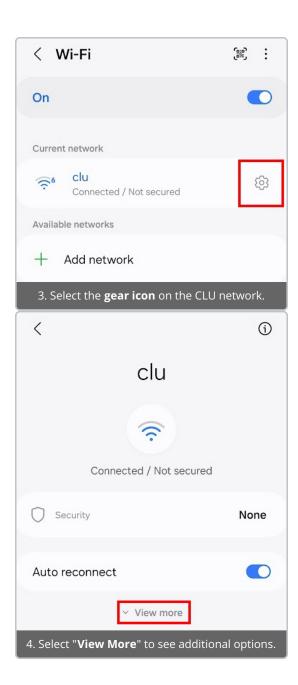


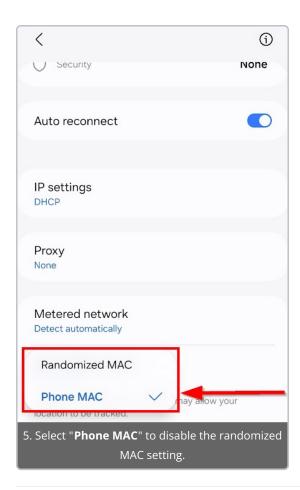




# **Android**

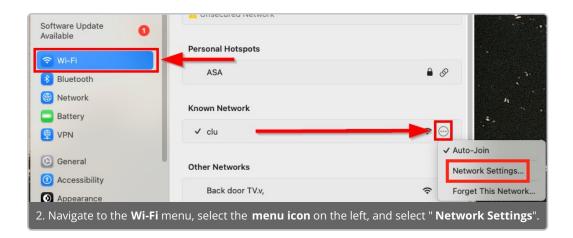


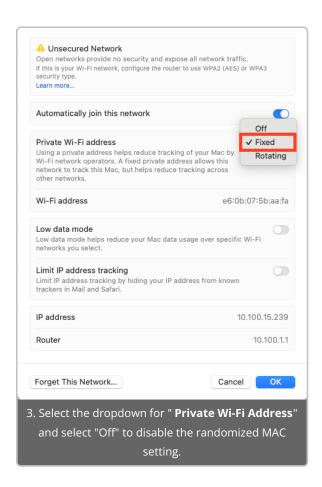




### **Mac**







### **Windows**

