

# Outlook Web Application in Exchange 2013 (OWA)

Last Modified on 10/21/2022 2:39 pm PDT

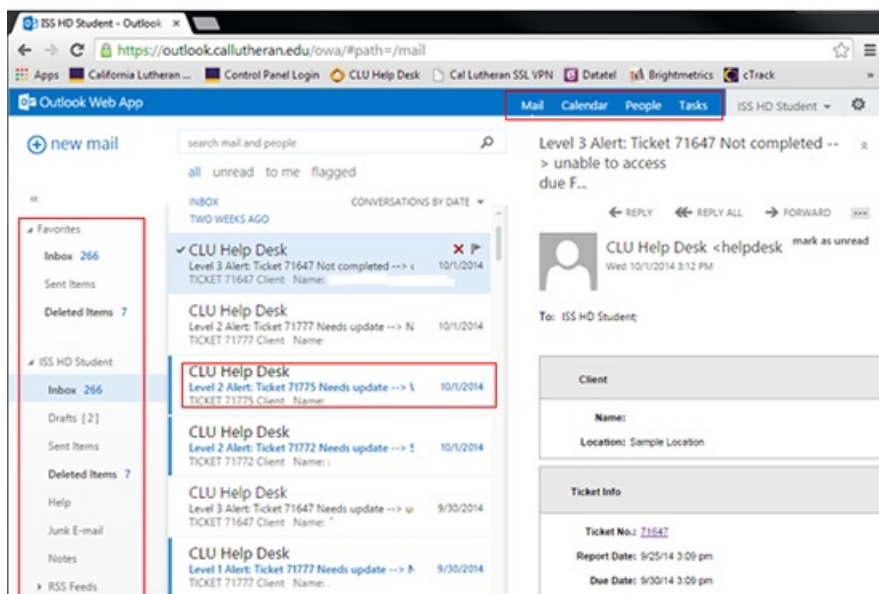
Outlook Web App is the webmail service of Microsoft Exchange Server which allows users to access their mailbox (e-mail, calendar, contacts, etc.) through any web browser from anywhere. Everything will remain the same with your Outlook Exchange account. It is a new design, this time is fresh and it has modern look to it. It is also more user friendly.

Below are some new features and improvements made to the Exchange.

- Interface and E-mail
- Offline Mode
- OWA app for iOS Setup
- Calendar
- E-mail Signature
- Out of Office

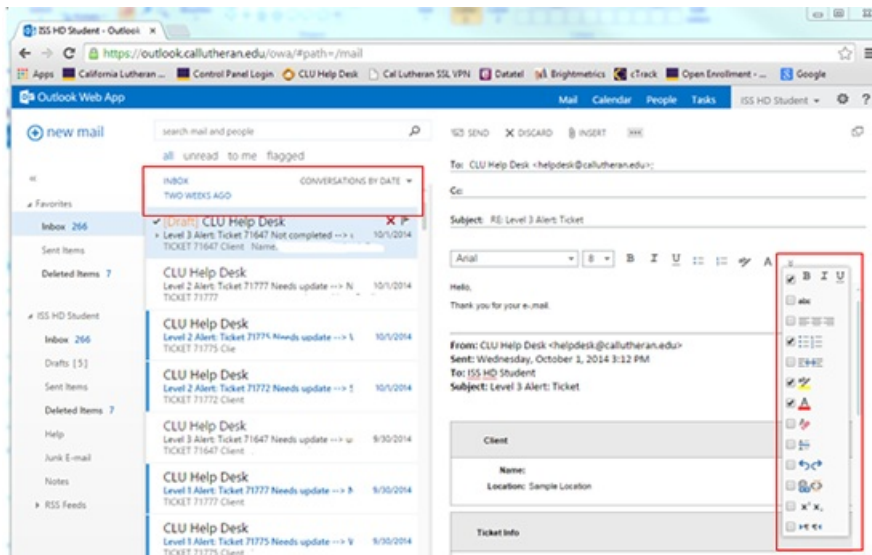
## Interface and E-mail

On the left hand side of the screen you have your inbox, Sent items, Drafts, Folders etc. In the center you have your e-mails. Any e-mail in blue has not been read. Right above in the header you have your Mail, Calendar, People or your Contacts, and Tasks.



One new feature with OWA is online Compose, this allows users to compose and reply to e-mails without popping out a new window. Whenever you start typing a new e-mail, it is automatically saved into the Drafts folder so you can finish composing it at a later time.

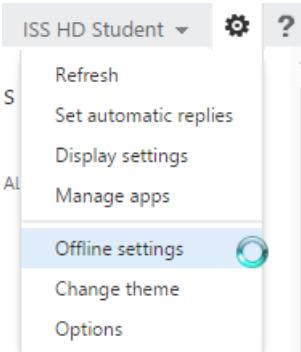
When composing e-mails you get basic formatting options by default, but if you need more, just click on the *Customize* drop down arrow and you will be able to add the buttons you need.



### Offline Mode

Now you can use OWA and start working even if there is not network connectivity. The work you do while disconnected will then be automatically synced the next time you go online.

In the upper left hand corner, select the setting icon and select Offline settings.



Select 'Turn on offline access' and select OK

✓ OK    ✗ CANCEL

### offline settings

After you turn on offline access, you can use this computer when it's not connected to a network.

- Turn on offline access
- Turn off offline access

Select 'Yes' then select 'Next'

✗ CANCEL

### offline settings

Step 1 of 4

Are you the only person who uses this computer?

Your email will be stored on this computer so you can access it without a network connection. Don't turn on this setting if other people use this computer.

- Yes
- No

➔ next

Select 'next'

✕ CANCEL

offline settings

Step 2 of 4

If you see a message from your browser that asks for more storage, click Yes. Offline access needs additional space to work correctly. After you click Yes, your browser will increase the total amount of space offline access can take up.

➔ next

You can create a bookmark. Select Next.

✕ CANCEL

offline settings

Step 3 of 4

A bookmark is the best way to reach Outlook Web App when you're offline.

To create a bookmark, press CTRL=D.

➔ next

Select 'OK'

✓ OK

offline settings

Step 4 of 4

That's it! You can now use Outlook Web App on this computer, with or without a network connection.

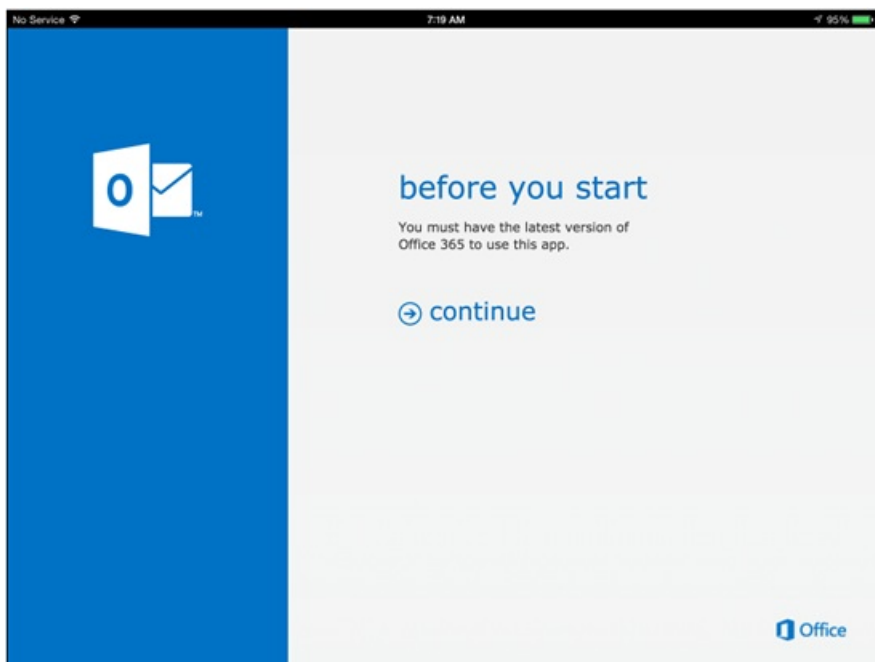
Now you are ready to work offline if you are not connected to a network.

### OWA app for iOS Setup

To download the app for your mobile device or tablet, please follow these steps.

Go to your iTunes app, search for OWA and download the app.

Select 'continue'

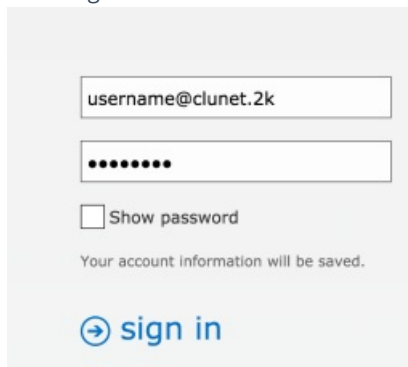


View setup on iPad

Enter the following:

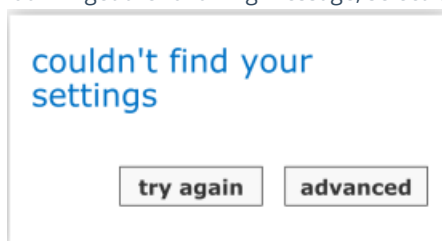
username@clunet.2k  
password

Select 'sign in'



A sign-in form with two input fields. The first field contains the text 'username@clunet.2k'. The second field contains a series of dots representing a password. Below the password field is a checkbox labeled 'Show password' which is currently unchecked. Underneath the checkbox is the text 'Your account information will be saved.' At the bottom of the form is a blue button with a right-pointing arrow and the text 'sign in'.

You will get the following message, select 'advanced'



A dialog box with a light gray background. At the top, the text 'couldn't find your settings' is displayed in blue. Below this text are two buttons: 'try again' and 'advanced'.

Your e-mail address and password will be pre-filled. Enter the following:

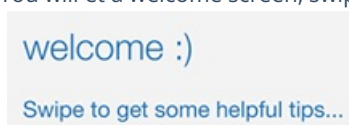
Username is your CLU Username  
Domain is clunet.2k  
Server is outlook.callutheran.edu

Make sure the 'Server requires (SSL) connection' box is checked off the tap on 'sign in.'



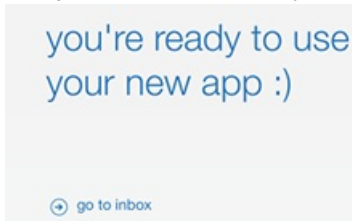
An 'advanced settings' form with a light gray background. It contains several input fields: 'Email address:' with 'username@clunet.2k', 'Password:' with dots, 'User name:' with 'username' and a question mark, 'Domain:' with 'clunet.2k' and a question mark, and 'Server:' with 'outlook.callutheran.edu' and a question mark. Below these fields is a checked checkbox labeled 'Server requires encrypted (SSL) connection'. At the bottom is a blue button with a right-pointing arrow and the text 'sign in'.

You will get a welcome screen, swipe with your finger to see some helpful hints

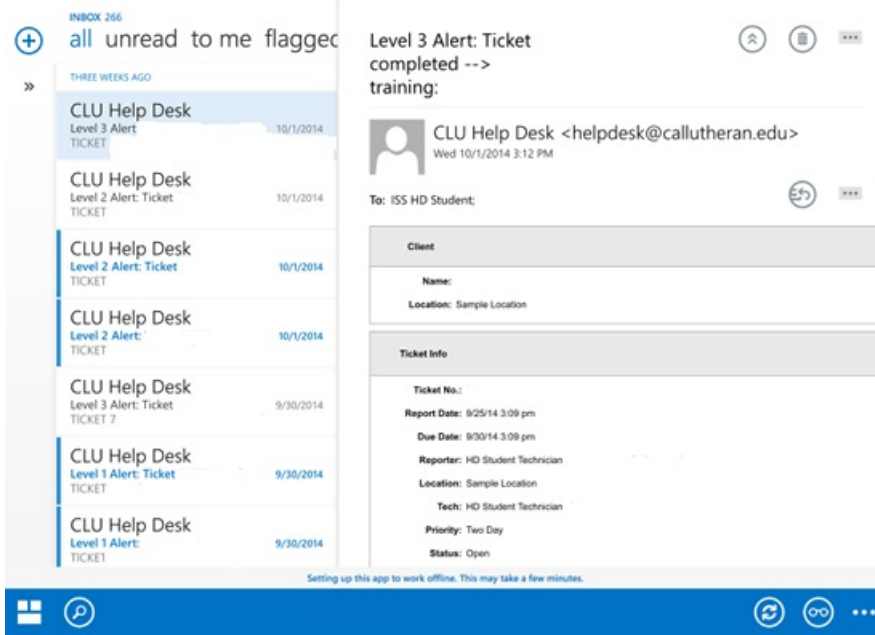


A welcome screen with a light gray background. It features the text 'welcome :)' in blue and 'Swipe to get some helpful tips...' in a smaller blue font below it.












Once you have views the helpful hints, tap on 'go to inbox.'



Here is what your screen should look like on your mobile device. As you can see from the screenshot, OWA on the tablet is almost identical to the web app on your desktop or laptop.



Here are what some of the icons do:

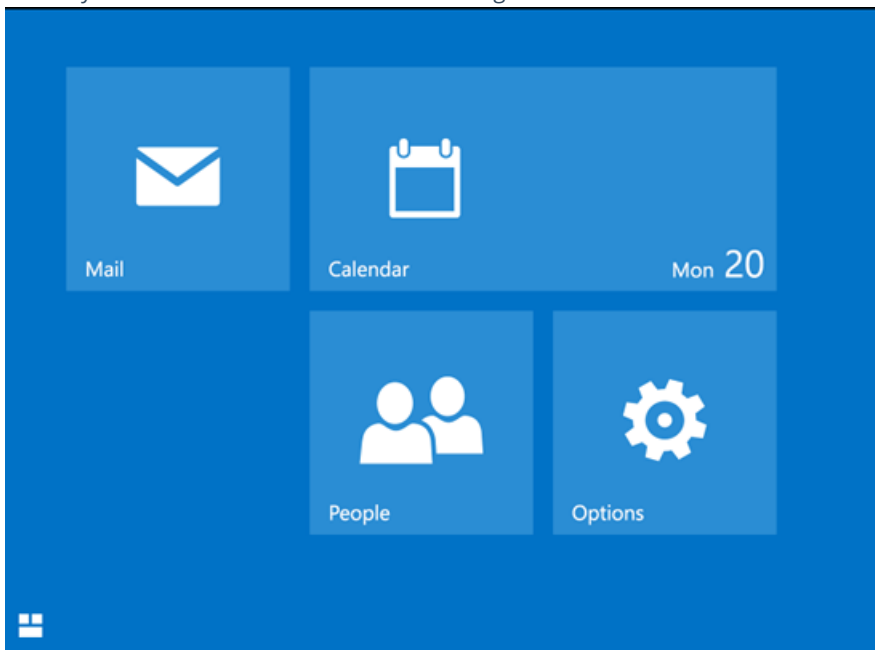
-  located in the upper left hand side, it allows you to create a new e-mail
-  located on the left hand side, this allows you to view all your folders (inbox, deleted, sent, etc) to open it up, just click on the arrows.
-  allows you to maximize or minimize the current e-mail.
-  allows you to deleted your messages
-  located in the upper right hand corner and in the e-mail, this allows you to mark the message as unread, flag it, move it to a specific folder, or ignore it.
-  allows you to reply, reply to all, and forward
-  located at the bottom, the *go to* icon allows you to view your mail, calendar, contacts, and other options. By pressing on the button, you can also speak your command (similar to Siri)
-  allows you to search a specific type of e-mail
-  allows you to refresh your screen
-  allows you to view the e-mail full screen
-  allows you to sort by date and look a previous and next e-mails.

## Calendar

OWA now allows users to view multiple calendars in a merged or overlaid view. Each calendar wil have its own color,

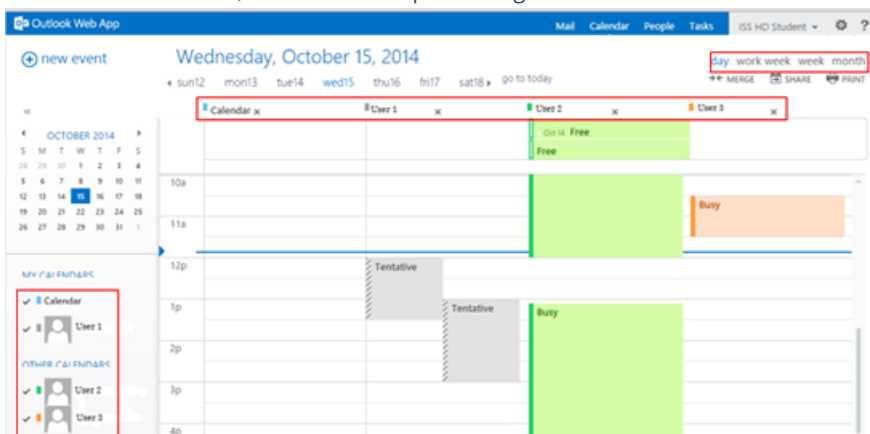
which makes it easier to distinguish between multiple users.

To view your calendar and contacts click on the go to icon in the bottom left hand corner.



After you have been given access to another user's calendar, their name will appear in the bottom left hand corner of the window, similar to your Outlook calendar on your desktop or laptop. To access their calendar, all you need to do is select the check box by their name. They are also color coordinated so that you can distinguish the calendars.

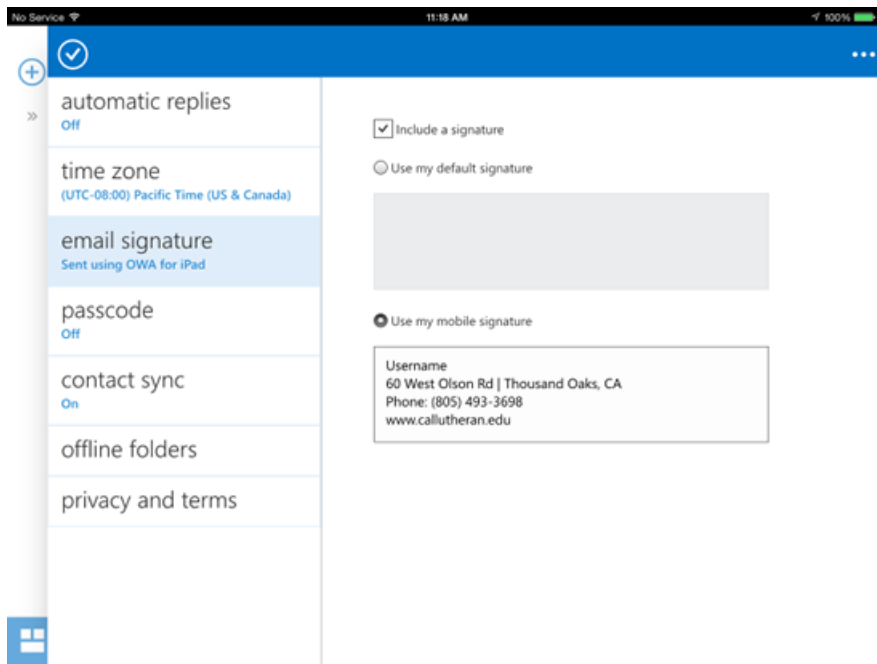
As you can see User 1's calendar is not appearing, this is because he is not checked off. Once you checked off the user the calendar will appear. The icons located in the blue header allow you to view the calendar by day, work week, week and month. You can create, delete and accept meetings.



## E-mail Signature

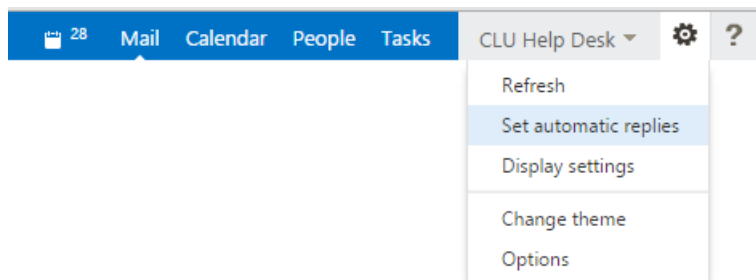
To add an e-mail signature tap on the go to icon and select options.

Select email signatures and under 'Use my mobile signature' enter your information. Please note that you will not be able to add the new CLU logo. To save your signature, select the check mark located in the upper right hand corner.



## Out Of Office

1. Logon to <http://outlook.callutheran.edu>
2. In the upper right corner of the window, click Options and choose Set automatic replies



3. Click the Send automatic replies radio button
4. Configure the automatic reply (Out of Office) message or messages to suit your needs  
Note: You have several options including sending a different Out of Office response for internal and external. You can also set the reply to start and end at specific times.
5. Click Save in the lower Left when done.